HotelTechReport

THE ULTIMATE BUYER'S GUIDE TO

PROPERTY MANAGEMENT SYSTEMS

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MEWS

Contents
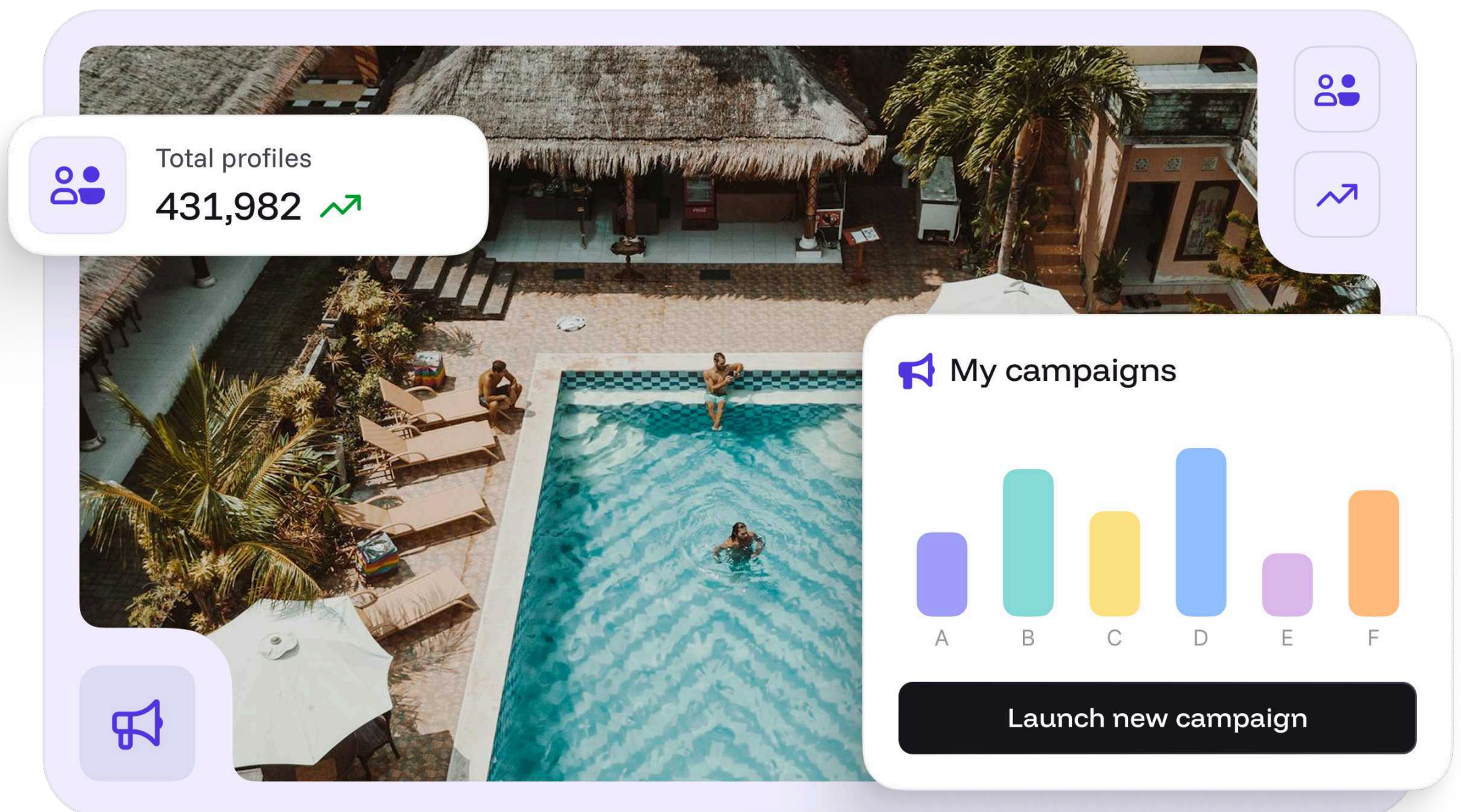
What is a Property Management System?

A property management system (PMS) is a software suite that lodging businesses use to manage their business by coordinating reservations, availability, payments, and reporting in one central place.

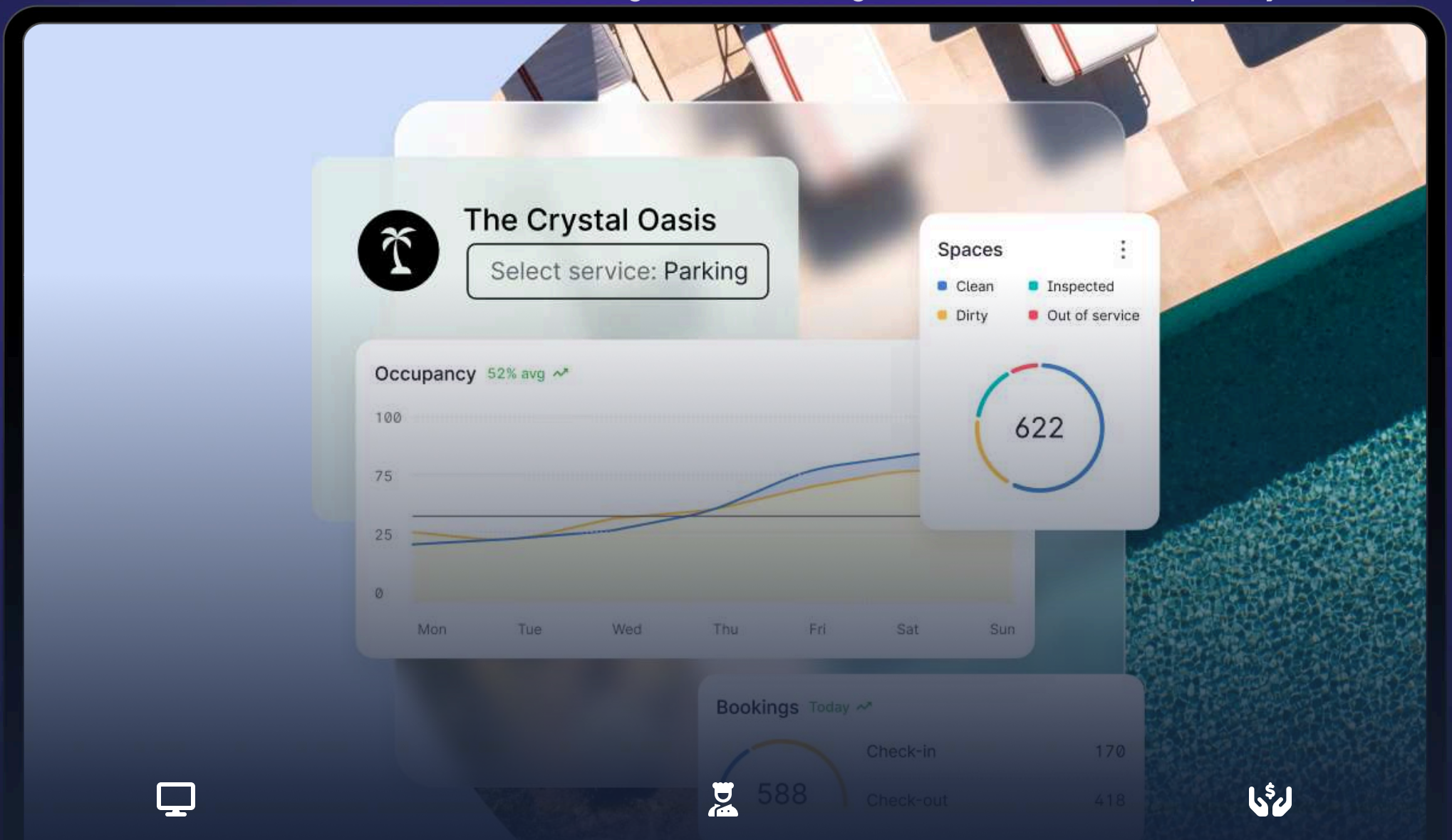The PMS allows lodging businesses owners and operators to check in and check out guests.

See room availability, make adjustments to existing reservations, manage rates, and schedule housekeeping or maintenance events. With a central system, hoteliers can better manage and monitor the key metrics needed to run their business (e.g. average daily rate, occupancy, and RevPAR).

MEWS

Special thanks to our sponsor for making this guide possible

Named Best PMS (2024 - 2025) in the HotelTechAwards, Mews is the leading platform for the new era of hospitality. Powering 12,500 Customers across more than 85 countries, Mews Hospitality Cloud is designed to streamline operations for modern hoteliers, transform the guest experience and create more profitable businesses. Customers include BWH Hotels, Strawberry, The Social Hub and Airelles Collection. Mews was named Best PMS (2024, 2025) and listed among the Best Places to Work in Hotel Tech (2021, 2022, 2024, 2025) by Hotel Tech Report. Mews has raised $410 million from investors including Goldman Sachs Alternatives, Kinnevik and Tiger Global Management to transform hospitality.

Property Management Systems

From booking to check-out and everything in between, Mews offers innovative solutions and advanced technology in one integrated platform so you can meet and exceed the needs of today's guests and staff.

Hotel Restaurant POS Systems

Mews POS is a unified, purpose-built hotel restaurant POS that brings point-of-sale software, inventory, reporting, and online ordering together with your PMS.

Revenue Management System

Sell every room at the right price, every time. Harness the power of data to optimize pricing and boost your revenue with Atomize, a Mews company.

Bell - AI Powered Hotel Tech Advisor
Check out my AI-powered analysis of Mews on HTR

See my analysis

Property Management System
Benefits and Business Value

Brought to you by   MEWS

PMS use cases

♡ Reduce Guest Friction

A PMS improves your relationship with your guests by helping you track customer preferences, accommodate customer requests, and communicate with your guests before and after their stay. The right PMS can improve the customer experience by reducing errors like overbookings, and improve occupancy rates by connecting your available inventory to your booking engine and channel manager.

↗ Grow Revenue

A PMS can help you make more money by letting you adjust your rates quickly across all of your channels based on market conditions.

◷ Save Time, Increase Efficiency

Use personalized communications to drive revenue across your business. From room upgrades to bespoke offers tailored to unique segments, there's a wealth of opportunity available for hoteliers by tapping into their database and leveraging what they know about each guest to drive revenue.

USE CASE INSPIRATION

Where heritage meets innovation: Hotel Relais de la Côte d'Or modernizes with Mews

- ✓ Switching to modern hotel tech
- ✓ Simplifying check-ins for guests
- ✓ Mews POS streamlines operations

Read the full story

How a PMS adds value

Inventory Management

A PMS helps you accurately keep track of guest reservations, rates and availability. By communicating with channel managers and booking engines, it allows you to list all of your available inventory with any inventory and pricing changes automatically updated across all channels.

Improve Front Desk Staff Efficiency

In addition to preventing mistakes that can ruin a guest's experience, a PMS with automation and an intuitive interface can also give hotel owners and staff more time to focus more on their guests and spend less time on manual or administrative tasks.

Connected Apps

The PMS is essentially the core operating system of the hotel industry. It's the central source of truth that powers all other 3rd party applications such as guest messaging software, revenue management systems and accounting/ reporting software. The PMS is the glue that makes all other apps work.

77%

of hoteliers say their PMS is the most critical technology in their stack, ranking above channel managers and revenue management systems.

HotelTechReport.com

70%

of properties report increased operational efficiency after switching to a cloud-based PMS.

Skift

60%

faster training time for staff using modern PMS platforms compared to legacy systems.

Cornell Center for Hospitality Research

How AI is changing the role of the hotelier

Presented by **MEWS**

What does it mean to be a hotelier? Decades of admin and rudimentary technology have curtailed some of the most human elements of hospitality: warmth, creativity and joy. But the tide is turning. The era of AI and automation promises a return to the core purpose of hospitality.

This isn't about replacing people with machines. It's about removing the friction that gets in the way of real hospitality. When technology handles the mundane routine, staff are free to do what humans do best: connect, anticipate, surprise. This shift isn't just operational, it's philosophical. The hotel frontline is evolving from task execution to experience curation.

What we're seeing isn't exclusive to hospitality. It's a broader movement across industries to redefine the application of the personal touch. And yet, while many leaders talk about transformation, too few are moving quickly enough to redesign their systems around our new reality. The winners won't be the ones with the most tech, but those who use it most intelligently. Think autonomy for teams and relevance for customers.

We need to ask better questions. Not: "how do we check guests in faster?" but: "how do we make them feel seen?" Not "how do we reduce headcount?" but "how do we free people to be present and creative?"

Automation and AI is the beginning. Hospitality – true, personal, intentional hospitality – is what comes next.

Richard Valtr
Founder, Mews

MEWS **Mews**
Property Management System

Visit website   **View reviews**

⭐ **674** Reviews   👍 **85%** Recommended   🔌 **288** Integrations

Trends & Predictions for 2025/26

Brought to you by MEWS

The rise of branded residences

Branded residences are reshaping the way people live. Think student accommodations, co-living spaces, family-oriented communities and senior living facilities. Hospitality brands are embedding their signature service, design and lifestyle experiences across this diverse range of living environments that were once considered a niche extension of luxury hospitality.

It's a segment set to grow by 100% in the next seven years according to Savills' data. By aligning themselves with every stage of the modern consumer's life journey, brands can transform traditional notions of housing into curated, service-driven lifestyles that promise comfort, convenience and continuity. Wellness is often a key focus in these residences, reflecting the growing need for holistic lifestyles.
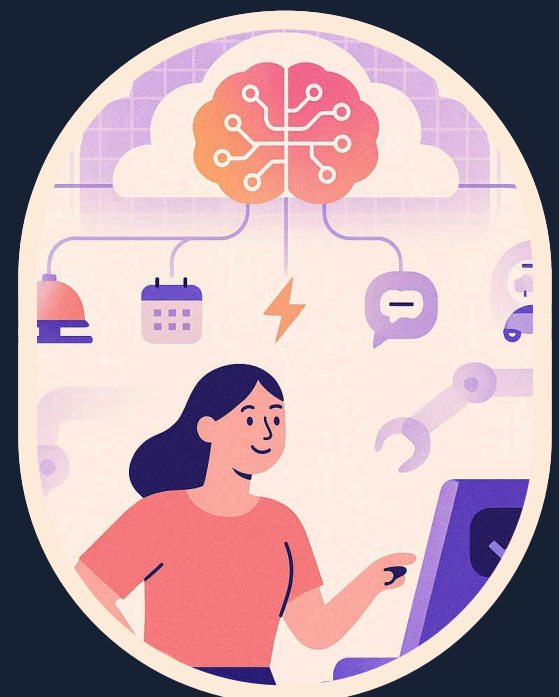
The evolution of the revenue manager

Revenue management is no longer just about setting the right room rate. The role has evolved into a strategic leader, responsible for driving profitability across the entire hotel ecosystem. From rooms to restaurants to retail spaces, revenue professionals must adopt a broader, more holistic view of how value is created and captured. Dynamic pricing strategies now extend to services, packages and experiences, with the ultimate goal of increasing total revenue per guest – and crucially, improving profit margins.

Revenue managers must become fluent in data, attuned to customer lifetime value, and capable of turning real-time insights into action. As hotels increasingly behave like lifestyle brands, revenue teams are instrumental in shaping offerings, identifying high-value segments and driving long-term growth.

The need for intuitive guest stays

Shaped by tech-driven experiences in other industries, today's travelers want speed, ease and personalization. From automated check-ins to predictive pricing and tailored offers, the guest journey is being redefined by intelligent systems that respond to individual needs in real time. It's no longer enough to deliver service on demand; hotels need to anticipate what guests want before they ask.

To meet this shift, hoteliers must embrace technology that actively enhances the guest experience. A smart PMS and connected ecosystem can turn behavioral data into actionable insights – whether that's triggering upsell offers based on past preferences or surfacing real-time prompts for staff.

Tips for Building Your Shortlist: How to Select the Ideal Property Management System for Your Hotel

Brought to you by MEWS

Key features to look for

	Easy-to-use interface	Look for an intuitive, user-friendly design that allows you to train staff quickly and reduce likelihood of errors.
	Intuitive drag and drop calendar	Manage and modify bookings as needed, upgrade guests, add and read notes, block rooms, and update rates and room inventory across all channels from one centralized place.
	Streamlined check-in/out process	Gone are the days of front desk lines building up as agents check in guests running physical card authorizations and capturing identification. All of this can now be done digitally and seamlessly prior to arrival.
	Centralized dashboard	An easy-to-read dashboard provides an instant snapshot of the most critical information for your daily tasks, as well as key metrics updated in real time.
	Reporting suite	Generate detailed production and financial reports to improve business operations.
	Customer support	A PMS is the lifeblood of your hotel. It's the record of truth for reservations and inventory availability. It connects all aspects of your hotel operation. If your PMS goes down, there can be big problems. That's when a stellar customer support team comes to the rescue.
	Open API	Enable seamless integration with other software by allowing real-time data exchange. This openness facilitates innovation, as third-party developers can create customized tools and services that work directly with the PMS, providing hoteliers with more flexible and tailored technology options.
	Mobile accessibility	COVID-19 made every industry rethink the way they work. Gone are the days where managers are always at the front desk or in the physical back office. A modern PMS should support managers wherever they are.
	Guest communications	Improve the guest experience with automated pre- and post-stay communications.
	Government compliance	Comply with local tax reporting requirements and regulations.
	Integrations & scalability	What do critical systems like revenue management software, CRM and booking engine all have in common? They all need data from your PMS. Having strong connections with your other key systems is critical to the success of your hotel operation.

Key considerations for
Large Hotels & Resorts

⊞ Size **100–500+ rooms** $ ADR / Price Range **$$-$$$$**

▨ Operational complexity **High, with departmental silos**

What is important to keep in mind?

If you're running a large hotel or resort, you're managing a sprawling ecosystem—multiple revenue centers, hundreds of rooms, and demanding guests who expect excellence everywhere from the valet to the breakfast buffet. Your guests are often loyalty members or high-value travelers with big expectations and low tolerance for friction. You need a PMS that doesn't just handle check-ins—it needs to act like mission control for your entire operation.

- Must accommodate high volume, high complexity operations
- Heavy integration needs: spa, golf, POS, CRM, RMS
- Strong internal structure: revenue managers, IT teams, ops leads

- Guest expectations for personalized, seamless service
- Large groups, event bookings, corporate travel are key business lines

Key Features to Prioritize (and why...)

Feature	Why it's critical
Multi-Property & Department Mgmt Manage multiple venues (spa, golf, events) and locations from a single dashboard	Enables consistent brand and service delivery across operations
Deep POS / Spa / CRM Integrations Seamlessly sync guest data and purchases across outlets	Needed for 360° guest profiles, upselling, loyalty tracking
Group Booking & Event Modules Manage MICE business, room blocks, banquet planning	High reliance on events revenue demands strong MICE management tools
Advanced Revenue Management Forecasting, dynamic pricing, and distribution controls	High ADR pressure requires sophisticated tools to optimize rates across channels
Role-Based Access & Permissions Granular controls for multi-department access	Avoids cross-department confusion and ensures data security

Boutique & Independent

⊞ Size 20–100 rooms $ ADR / Price Range $$-$$$

◫ Operational complexity Medium, high-touch experience focused

What is important to keep in mind?

Boutique hotels pride themselves on being distinct. Think curated playlists in the lobby, locally roasted coffee in rooms, and bespoke check-in experiences. Their guests expect a memorable, high-touch stay and operators want tech that elevates—not undermines—that vibe. The PMS has to be elegant, easy to use, and support brand storytelling at every digital touchpoint.

- Design and UX matter as much as functionality
- High guest expectations with leaner teams
- Strong emphasis on personalization and reviews

- Tech needs to be easy to learn and use
- Prioritize direct revenue and brand consistency

Key Features to Prioritize (and why...)

Feature	Why it's critical
Visual Customization & Branding Allows brand-specific themes and guest touchpoint customization	Essential for brand consistency and elevating guest perception
Integrated Booking Engine Built-in engine with promo/upsell options	Increases direct bookings and brand-controlled guest journey
Reputation & Messaging Tools Integrations for guest messaging and review management	Key to maintaining high scores on OTAs and driving return visits
Simple UI with Training-Free Onboarding Elegant and easy-to-use interface for all departments	Reduces training needs for lean staff and supports smooth ops
Moderate Automation & Self-Service Automation of key workflows without complex setup	Balances sophistication and simplicity for small but ambitious teams

Small Hotels & B&Bs

▦ Size <20 rooms   ⓢ ADR / Price Range $–$$

⌂ Operational complexity Low, usually managed by 1–2 people

What is important to keep in mind?

These properties run on grit, charm, and word of mouth. Think handwritten welcome notes, breakfast served by the owner, and bookings taken over the phone. The PMS needs to be simple, affordable, and bulletproof—something they can set up themselves and forget about.

- No IT help, no time for tutorials
- Cost sensitivity is high
- Operations are deeply personal, not corporate

- Limited OTA reliance but still want calendar sync
- Prefer plug-and-play systems that "just work"

Key Features to Prioritize (and why...)

Feature	Why it's critical
Direct Booking Tools Simple website integration and calendar sync	Enables owners to drive bookings without OTA fees or tech complexity
All-in-One Core Functions Booking, billing, housekeeping in one dashboard	They don't want to manage multiple tools for simple tasks
Guest Profile Tracking Basic CRM functionality for repeat guests	High percentage of repeat bookings—knowing guest preferences is key
Plug-and-Play Onboarding Self-service setup and intuitive onboarding	Most don't have time or skill for implementation projects
Affordable Monthly Pricing Flat or usage-based pricing without hidden fees	Budget is tight; clear, predictable pricing matters most

Key considerations for

Budget Hotels

🏨 Size 50–150 rooms (or more for branded)   ⓢ ADR / Price Range $

👤 Operational complexity Medium; often franchise branded

What is important to keep in mind?

Guests here are looking for efficiency and value, not five-star service. And so are the operators. These hotels operate at razor-thin margins and need systems that are fast, affordable, and easy to deploy. No fluff, just functionality.

- Price sensitive operators, price sensitive guests
- High staff turnover = minimal training time
- Reliance on OTAs and high walk-in rates

- Automation is a must-have, not a luxury
- No patience for complex integrations or lengthy onboarding

Key Features to Prioritize (and why...)

Feature	Why it's critical
OTA / Channel Manager Sync Tight OTA and inventory synchronization	Avoids overbooking, ensures parity across platforms
Mobile / Self Check-In Allow guests to bypass front desk	Reduces labor costs and improves throughput
Housekeeping Task Automation Auto-assign and update room statuses	Keeps lean ops teams moving quickly and efficiently
Lightweight PMS Core Only the essential modules	Reduces costs and training needs
Low Monthly Subscription Predictable, low-cost subscription models	Fits tight margins and is easy to justify at corporate or owner level

Want to find out which PROPERTY MANAGEMENT SYSTEMS are best for your hotel?

✓ Custom shortlist   ✓ AI-powered personalized fit score   ✓ Key insights to determine fit

Get Recommendations

✦ POWERED BY AI

👋 Your matches are ready

Brought to you by Bell
AI Hotel Tech Advisor

Software recommendations for Luxe Sunset Boulevard Hotel

Luxe Sunset Boulevard Hotel
Maui, Hawaii, US

🔄 High Expectation Guests $ High ADR

+2 more

Type	Resort
Size	160 rooms
ADR	Upscale

Tom Matches Summary

I've carefully selected

💸 Quick quotes & comparisons

🎯 **Audit your tech stack**   Start
Find gaps and opportunities in your hotel's tech stack

1.	dailypoint	97% recommended by 146 similar hotels	More
2.	Bookboost AB	95% recommended by 205 similar hotels	More
3.	Revinate	950% recommended by 86 similar hotels	More

🔮 Personalized shortlist

Top Rated Hotel Property Management System Products

Mews
Property Management System

Visit website · View reviews

⭐ **674** Reviews · 👍 **85%** Recommended · 🔌 **288** Integrations · #1

#2 Cloudbeds
Property Management System

1131 Reviews · **86%** Recommended · **142** Integrations

#3 Oracle Hospitality
Property Management System

713 Reviews · **85%** Recommended · **354** Integrations

#4 Yanolja Cloud Solution (Formerly eZee)
Property Management System

607 Reviews · **95%** Recommended · **46** Integrations

#5 HOTELTIME
Property Management System

516 Reviews · **93%** Recommended · **52** Integrations

#6 Stayntouch
Property Management System
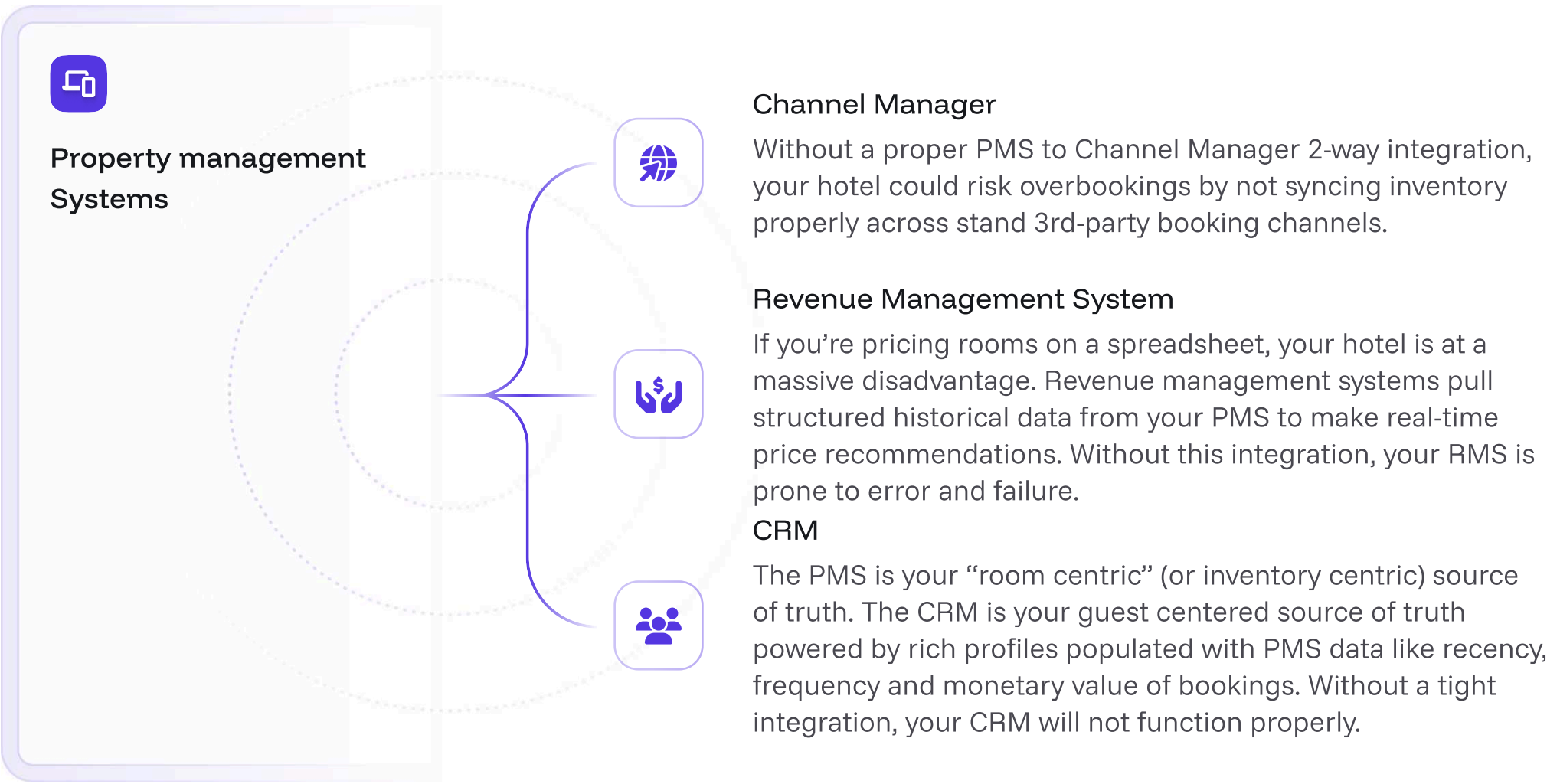
324 Reviews · **94%** Recommended · **168** Integrations

Critical Integrations

Without the right integrations, even the best product can add complexity and cost. Make sure any vendor you consider has the integrations you need to set your team up for success.

Property management Systems

Channel Manager

Without a proper PMS to Channel Manager 2-way integration, your hotel could risk overbookings by not syncing inventory properly across stand 3rd-party booking channels.

Revenue Management System

If you're pricing rooms on a spreadsheet, your hotel is at a massive disadvantage. Revenue management systems pull structured historical data from your PMS to make real-time price recommendations. Without this integration, your RMS is prone to error and failure.

CRM

The PMS is your "room centric" (or inventory centric) source of truth. The CRM is your guest centered source of truth powered by rich profiles populated with PMS data like recency, frequency and monetary value of bookings. Without a tight integration, your CRM will not function properly.

HotelTechReport

Want to find the best apps that integrate with your property management system?

✓ Discover apps that are compatible with your PMS

✓ Find products most recommended by similar hotels

✓ Build the ultimate tech stack

Start here - it's free!

PMS APP FINDER

Find apps that pair best with your hotel's PMS

🔍 Find your property management system

Oracle OPERA PMS	Recommended apps (385)
Mews PMS	Recommended apps (312)
Cloudbeds PMS	Recommended apps (173)

What hoteliers are saying about their Hotel Property Management System software providers

Reviews of **MEWS**   Read all reviews

⭐⭐⭐⭐⭐

MEWS - make our life easier

MEWS is very user friendly and intuitive easy to use, has an excellent onboarding program and listens to hoteliers needs and requests.

CEO

🏢 Large   ⚓ B&B   📍 Denmark

⭐⭐⭐⭐⭐

Great Value!

Constant innovation is a great plus for the mews platform; it has a great user experience and is focused on what really matters for our industry.

General manager

🏢 Small   ⚓ Boutique   📍 Italy

⭐⭐⭐⭐⭐

How Mews Helped Us Redefine Hospitality

Before Mews, we were stuck in outdated manual systems that hurt both our team and guest experience. Mews gave us the tools to digitize operations, automate payments, and offer seamless check-ins with digital keys—no more physical key chaos or late-night receptions. We can now track services like sauna and bike rentals individually and upsell upgrades during check-in. Staff workload decreased, turnover dropped, and the guest journey has become smooth and personalized.

Receptionist

🏢 Medium   ⚓ Boutique   📍 Denmark

⭐⭐⭐⭐⭐

Handly information, easy to track modifications and professional layout

From different property management systems I have barely struggle with Mews system because of the layout of information from, guests, reservation and payment details can be found in different ways that you don't need to follow specific steps to find regular information. This for example can be seen in the searching bar that filters from all reservations received with only one reference number or name. Specially the Action log shows you the latest modifications in every section done by name and date. It is useful to keep on track procedures with guest that can take months to find out what happened when there is a miscommunication.

Community Host

🏢 Large   ⚓ Boutique   📍 Netherlands

⭐⭐⭐⭐⭐

Very efficient customer service and very easy to use platform

Very efficient service. Ease of use. Continuing training platform allowing adaptation to all new developments. Ease of communicating with hotel occupants.

General Director

🏢 medium   ⚓ Branded   📍 Canada

⭐⭐⭐⭐⭐

Instant impact, support team fantastic

The Mews support team is fantastic. Whenever we need help, they respond quickly, guide us to the best solution.

Revenue Manager

🏢 Medium   ⚓ Boutique   📍 France

Pointers from industry experts

With our existing API integration, updates and changes to the Mews API are much easier for our engineering teams to adapt to. With a mature, and open API, we are able to adapt to the various requests of our customers more effectively.

-Brian Batts, VP of Global Partnerships

REVINATE

Mews stands out with its future-forward technology and a commitment to innovation in hospitality. Unlike many competitors, Mews offers unparalleled scalability and customization, catering to hotels of all sizes and types. Beyond the technology, the passionate and knowledgeable Mews team is what truly sets them apart. They are dedicated to helping hoteliers succeed by providing outstanding service, expert support, and continuous improvement.

-Pia Weber, Head of Field Marketing

room price genie

Mews is built from the ground up as a cloud-native platform, offering a fast, scalable, and user-friendly interface that simplifies hotel operations with intuitive workflows. Designed with a focus on hospitality, Mews prioritizes experiences for both guests and staff, ensuring seamless interactions that drive satisfaction and loyalty. With integration across 800+ of the industry's top tech tools and free connectivity for hoteliers, Mews creates a fully connected ecosystem that optimizes workflows and enhances operational efficiency.

-Sharon Bitton, Product Marketing Manager

Duve.

Next Steps

Four easy steps to kickstart your process and help you find the best PMS for your hotel
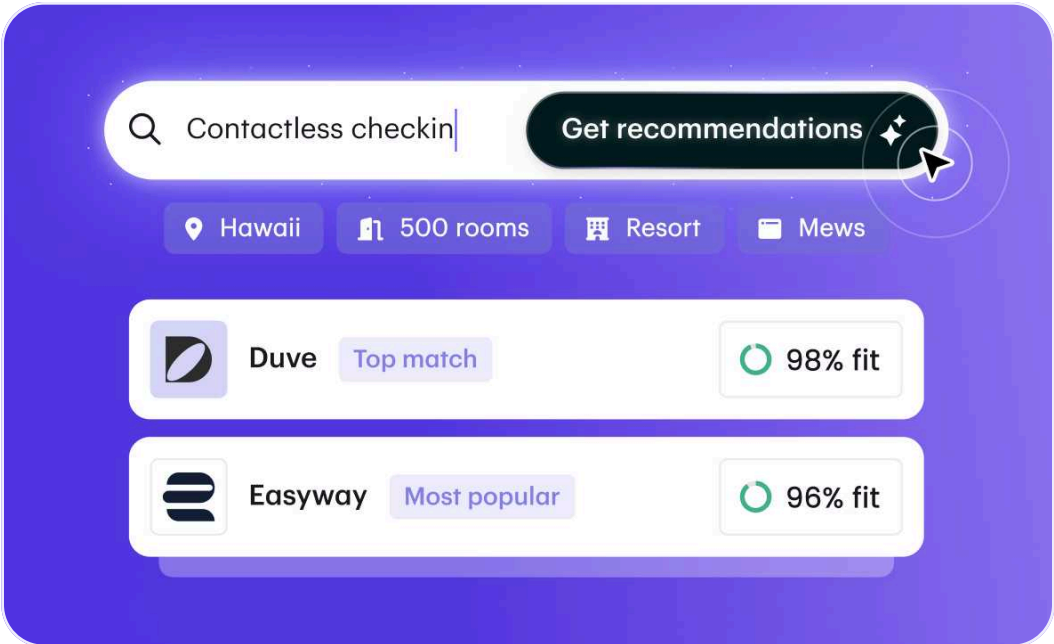
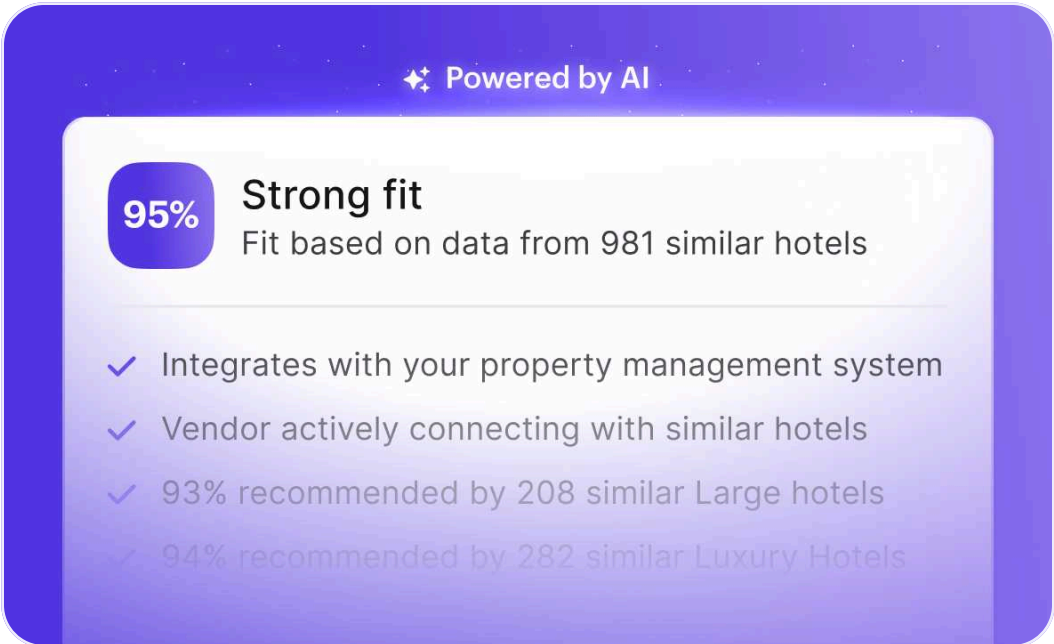Brought to you by MEWS

Get demos to compare solutions

Get demos from your shortlist in previous step to have a basis of comparison for the key nuances and differences between products.

Build your shortlist

Our AI-powered Product Advisor instantly matches your hotel with the best-fit software based on your unique needs—no spreadsheets, no guesswork. Dive into AI-driven analysis that explains exactly how and why each recommendation fits your property.
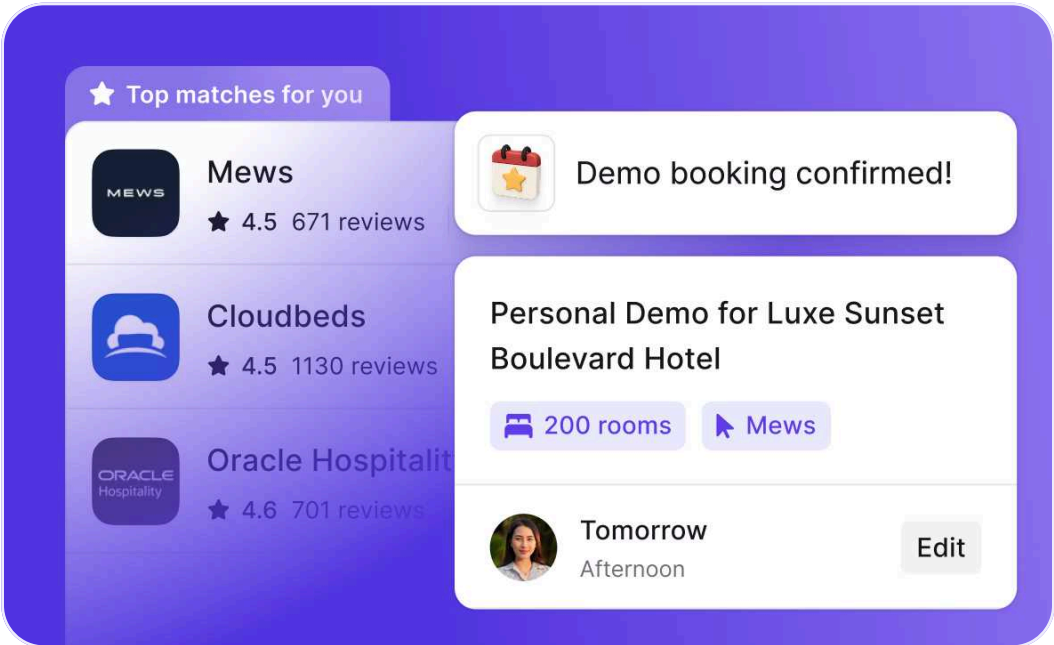
Take the quiz

Vet vendors with AI powered analysis

Access instant, unbiased insights that combine review and expert summaries, keyword and sentiment analysis, and real-world data from hotels like yours. Benchmark vendors across the metrics that matter most—user experience, support, ROI, integrations, and automation.

Browse products

Get demos, try products

The best way to choose hotel software is to try it. We make it easy to schedule demos with multiple vendors in one click—so you can compare options, shape your preferences, and gain leverage in negotiations.

Schedule demos

Key questions to ask on your demo calls

#1   How quickly can I train new staff with this system?

Almost every staff member at your hotel will use the PMS at one point or another. If you're using a clunky system that's hard to learn, it will dramatically increase your staff ramp-up time and increase training costs. Nobody needed to teach you how to use your iPhone and to some extent the same should be true of a great PMS.

#2   Which channels and/or channel managers do you connect to?

Depending on your region you'll rely on different demand channels. If you're in China you'll likely need CTrip connectivity, in Europe you may need Booking.com and in the U.S. you'll want Expedia. Aside from the majors you'll also need the right connectivity to dozens of niche channels that can provide substantial business value and bookings.

#3   How does your platform help me comply with the regulations in my region?

Every region has different tax codes and regulations so you'll need a PMS provider than can actually service your region. All of the tedious paperwork and bureaucracy should be automated and made easy by your next PMS partner.

#4   How open is your system to support 3rd-party software integrations?

30 years ago we used monolithic systems, which means one giant piece of software to run all facets of a hotel. Today, the average hotel runs on 20 to 30 different systems working in unison. The PMS is at the core of all these systems and without the right integrations your hotel operations will become unnecessarily complex.

Compare price quotes

What are the typical pricing models and ranges that I should budget for?

- **Implementation Expense.** Implementation expense depends on integrations required. Additionally, an on-site implementation (vs. remote) will incur expense.
- **Monthly Subscription.** Pricing for cloud-based PMS products are typically based on how many rooms or properties utilize that system. Many PMS products have calculators on their website that will help you better understand what to expect for pricing.
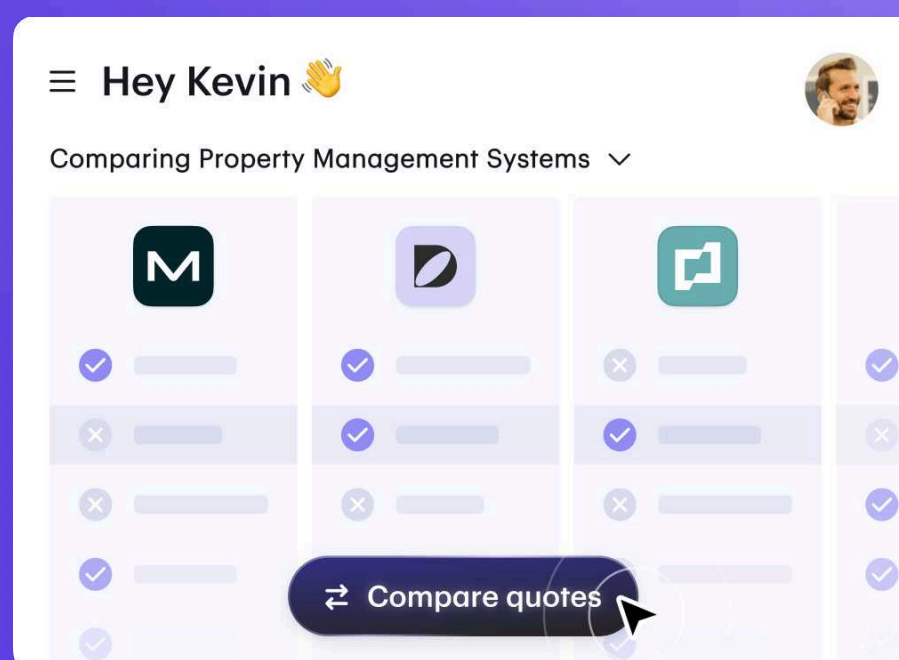
What does the typical implementation timeline and process look like to go live?

It might take up to 2-3 weeks. For most cloud-based systems, implementation can take one to three weeks depending on: how many reservations need to be imported and who is importing the data (some PMS will offer services to do this for you), the number of properties and rooms you have and any customizations you would like to add. Implementation will typically start by setting up the application - setting up rooms, room types, adding rates, and importing/ adding existing and future reservations. An implementation coach or representative may work with you through the setup process, and verify your setup. Finally, you will connect your channels or channel manager to start taking reservations. Done correctly, there is no downtime between switching systems. A good PMS will also provide access to a video training library and knowledge base of its features to help new users get started.

Request and compare personalized quotes from your top matches
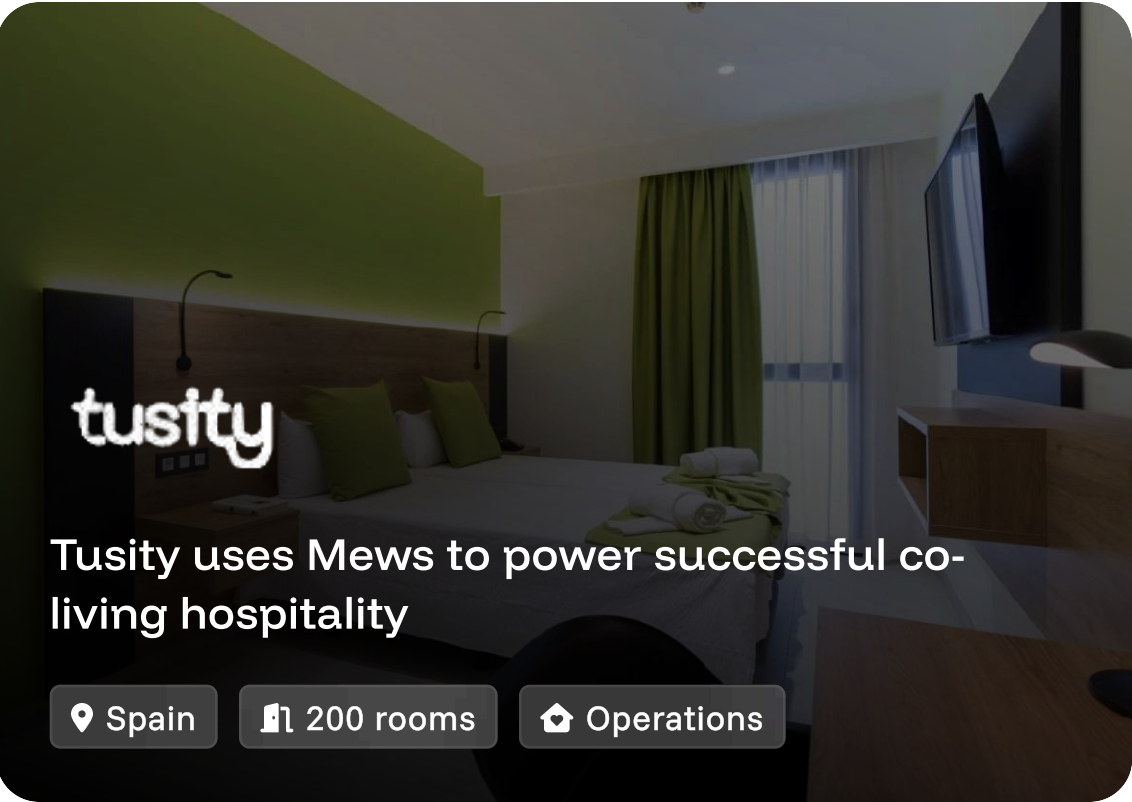
Start here - it's free!

≡ **Hey Kevin** 👋

Comparing Property Management Systems ⌄

⇄ Compare quotes

Set KPIs to define success

Metric	What is it	Why is it important
Occupancy rate	Tracks the percentage of occupied rooms; PMS helps sync inventory and maximize availability.	A PMS helps you accurately keep track of occupancy and bookings and will speak to your channel manager and booking engine - you can list all of your available inventory all of the time and any inventory changes can be automatically updated across all of your channels.
Guest Satisfaction	Enhances the guest experience by reducing errors and freeing up staff to focus on service.	In addition to preventing mistakes that can ruin a guest's experience, a PMS can also enable hotel owners to focus more on their guests and spend less time on manual or administrative tasks.
RevPAR	A financial metric to measure pricing efficiency and occupancy. PMS helps by providing analytics for dynamic pricing.	With advanced analytics and market updates, some PMS systems will help you plan and adjust your pricing strategy to help you optimize your yield.

Further Reading

Read real stories from hoteliers like you about how they leveraged Property Management System to grow their businesses.

Tusity uses Mews to power successful co-living hospitality

- Spain
- 200 rooms
- Operations

How Edgar Suites Realized Massive Gains with a Modern Tech Stack

- Paris
- 8 rooms
- Operations

Opus XVI uses modern Mews tech to boost its historical legacy and unique stays

- Bergen
- 65 rooms
- Operations

How a Dutch Boutique Found Massive Time Savings, Went Paperless, and Transformed Their Check-in Process with Mews

- Amsterdam
- 40 rooms
- Operations

Our most popular articles

- PMS Technology: 13 Reasons Your Hotel Needs to be in the Cloud

- The Ultimate Guide to Hotel Operations (2025)

- PMS in Hotels: Everything You Need to Know About Property Management System

- Hotel Operations Software: How to Streamline Your Tech Stack

- 9 Most Popular Hotel Management Software for Small Hotels

Great hotels run on great software

HotelTechReport.com is a next gen B2B media platform that empowers hotel owners and operators from the world's leading hotel companies to find the best digital products to run and grow their businesses.

Each month 200,000+ hoteliers across 150+ countries research and discover new ways to leverage technology to drive revenue, increase operational efficiency and improve the guest experience.

⭐	👍	◉€	$
Thousands of verified reviews	**Custom recommendations**	**Shortlist & compare vendors**	**Gather vendor price quotes**

▶	📚	🎧	🔌
Get product demos	**Premium content, guides & reports**	**Chat with an advisor**	**Find top integrations**

Start on HotelTechReport

We help you find the best software for your hotel

Vet. Vet vendors with 50k+ verified product reviews.
Shortlist. Get personalized recommendations & offers.
Compare quotes. One click, multiple quotes.
Audit. Free tech stack audit & helth report.

250,000+ hoteliers use HotelTechReport every month to find the best digital tools